

EH GRACED ROADS SOLUTIONS LLC

24/7 MOBILE ROADSIDE SERVICE PRICING REFERENCE

Dispatch Base Hub: Zip Code 19102 (Philadelphia, PA) | Phone: Support 24 Hours

1. MASTER FEE SCHEDULE (24/7/365 OPERATIONS)

Service Category	Fee Type / Condition	Rate / Price	Pricing Policy & Operational Notes
Dispatch Fee	24/7 Standard Dispatch	\$75.00	Flat rate charged 24/7/365. Completely non-refundable once technician is assigned.
Mobile Service Call	Standard Day Rate (7AM - 5PM)	\$120.00	Includes up to a 30-mile travel radius from the 19102 Philadelphia hub.
	Night & Weekend Rate (5PM - 7AM)	\$180.00	Applies to all overnight shifts, weekends, and major designated holidays.
	Extended Mileage Fee	\$3.50 / mile	Charged per mile traveled beyond the initial 30-mile operational perimeter.
Labor Rate	Standard Repair Labor	\$150.00 / hr	1-hour minimum required. Billed in precise 15-minute increments thereafter.
	Advanced Diagnostics	\$175.00 / hr	Applies to complex electrical tracking, computer scans, or heavy ABS diagnostics.

2. COMMERCIAL TRUCK & TRAILER REPAIR ESTIMATE REFERENCES

Estimates are structured based on the standard **\$150.00 / hour repair labor rate** plus average commercial components costs. Roadside parts sourcing prices are subject to local market availability.

Repair Component Type	Labor Breakdown	Estimated Parts Range	Total Estimated Invoice Range
Brake Chamber Replacement	1.5 Hours (\$225.00)	\$80.00 - \$150.00	\$305.00 - \$375.00
Brake Shoe & Drum (Per Wheel End)	2.0 Hours (\$300.00)	\$200.00 - \$350.00	\$500.00 - \$650.00
Slack Adjuster Replacement (Automatic)	1.0 Hour (\$150.00)	\$120.00 - \$180.00	\$270.00 - \$330.00
S-Cam & Bushing Rebuild	2.5 Hours (\$375.00)	\$60.00 - \$100.00	\$435.00 - \$475.00
Air Governor Replacement	1.0 Hour (\$150.00)	\$40.00 - \$75.00	\$190.00 - \$225.00
Air Dryer Assembly Replacement	2.0 Hours (\$300.00)	\$250.00 - \$450.00	\$550.00 - \$750.00
Air Line / Hose Repair (Glad-Hands to Valve)	1.0 Hour (\$150.00)	\$30.00 - \$60.00	\$180.00 - \$210.00
ABS Modulator Valve Replacement	2.0 Hours (\$300.00)	\$200.00 - \$400.00	\$500.00 - \$700.00

3. TERMS, MANDATORY POLICIES, AND SERVICE LIABILITY GUIDELINES

EXPLICIT TOWING EXCLUSION CLAUSE: EH Graced Roads Solutions LLC strictly operates as a mobile on-site roadside repair service. **We do not provide, arrange, facilitate, or assume any operational liability for heavy-duty commercial vehicle or trailer towing services.** If a disabled truck or trailer is deemed unrepairable on the roadside or highway shoulder due to structural failures, safety limitations, or parts deficits, the operating customer fleet/owner is legally and financially obligated to source and contract an independent towing vendor separately.

- **Emergency Parts Sourcing & Markup:** Components acquired outside normal business hours (nights/weekends) inside the Philadelphia metropolitan area frequently incur emergency distributor pickup surcharges. Sourced roadside parts are subject to a standard 25% to 35% fleet markup matrix.
- **Environmental & Shop Safety Fee:** A flat 10% fee (strictly capped at \$50.00 max) is applied to all invoices to mitigate expenses related to hazardous materials disposal, oil dry absorbent, commercial aerosol cleaners, and specialized road gear depletion.
- **En-Route Cancellation Policy:** If a fleet dispatcher requests a vehicle deployment and subsequently cancels while the field mechanic is traveling en route, the customer account will automatically be penalized and invoiced the full **\$75.00 Dispatch Fee** plus the corresponding localized **Mobile Service Call Fee (\$120.00 / \$180.00).**
- **Payment Clearing Rules:** Full financial remittance is required upon work completion prior to vehicle release. Accepted check networks include **EFS, Comcheck, and T-Chek** authorization codes, alongside all major credit cards. Net-30 arrangements are exclusively reserved for pre-approved corporate contracts.